

**ORISSA ELECTRICITY REGULATORY COMMISSION
BIDYUT NIYAMAK BHAVAN
UNIT-VIII, BHUBANESWAR – 751 012**

No.OERC-Engg.-10/2004(Vol.II)/

ORDER
Dt.28.09.2005

(Issued under Regulation-9 read with Regulation-5(3) of
OERC (Licensees' Standards of Performance) Regulations, 2004)

Sub: Payment of compensation by the Licensee to the affected consumers.

In exercise of powers under Sec.57, 58 & 59 read with Sec.181(za) and (zb) of the Electricity Act, 2003, the Commission has notified OERC (Licensees' Standards of Performance) Regulations, 2004 which has been published in the Extra-ordinary Orissa Gazette No.711 dt.28.05.2004.

It is clarified that the word "Urban Areas" as used in the aforesaid Regulations means the areas covered under any Notified Area Council (NAC), Municipality and Municipal Corporation, and the words "Rural Areas" and "Other Areas" mean "Rural Areas" as prescribed by the Govt. of Orissa, vide its notification dt.30.03.2005 published in the Extra-ordinary Orissa Gazette No.610 dt.13.04.2005.

As per Regulation-5(3) of the aforesaid Regulations, the Commission may fix such date from which the Licensees have to pay compensation to the affected consumers as per the provisions of Schedule-I and III of the aforesaid Regulations.

Commission vide its order dt.28.09.2005 has decided that all the Distribution Licensees (and where the context so requires, the Trading Licensees), **from 15th October, 2005**, shall be liable to pay compensation to the affected consumers as per the provisions of Schedule-III, for its failure to meet the Guaranteed Standards of Performance as specified in Schedule-I of the aforesaid Regulations.

By order of the Commission

(M.R. Hazra)
Secretary

Copy to : CEO, CESCO, IDCO Towers, Bhubaneswar/ NESCO, Januganj, Balasore/WESCO, Burla, Dist. Sambalpur/SOUTHCO, Courtpeta, Berhampur/CMD, GRIDCO, Janpath, Bhubaneswar for information and necessary action. He is requested to publish the matter in the leading newspapers having wide circulation in its area of supply.

Secretary

Copy to: The Commissioner-cum-Secretary, Deptt. of Energy, Govt. of Orissa, Bhubaneswar for information.

Secretary

Copy to: The Managing Director, OPTCL, Janpath, Bhubaneswar for information.

Secretary

Copy to: The President, GRFs/all Ombudsman for information.

Secretary

Copy: Notice Board/pasted in Commission's website www.orienc.org for information of general public.

Secretary

Copy to: Leading newspapers (Oriya & English) for publication of the above matter as news item.

Secretary