

**ODISHA ELECTRICITY REGULATORY COMMISSION
BUDYUT NIYAMAK BHAWAN
PLOT NO.-4, CHUNOKOLI, SHAILASHREE VIHAR
BHUBANESWAR - 751021**

**Present: Shri G. Mohapatra, Officiating Chairperson
Shri S. K. Ray Mohapatra, Member**

Case No. 07/2024

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| Smt. Renubala Lenka Vrs. The Executive Engineer (Electrical), BNED, TPNODL, Bhadrak & Others | | Petitioner |
| | | Respondents |

In the matter of: **Application challenging the Order/Award dated 09.01.2024 of the Ombudsman-II passed in C.R. Case No.56 of 2023 arising out of the order dated 27.06.2023 of the GRF, Balasore passed in C.C. Case No.144 of 2023.**

For Petitioner: Shri Anirudha Lenka, the Authorized Representative.

For Respondent: Sri Rati Ranjan Rout, Executive Engineer (Electrical), BNED, Bhadrak, TPNODL.

ORDER

Date of Hearing: 19.03.2024

Date of Order: 19.03.2024

Mrs. Renubala Lenka, wife of late Govind Prasad Lenka of Arandua, Basudevapur, Dist.-Bhadrak has filed the present petition challenging the Order/Award dated 09.01.2024 of the Learned Ombudsman-II passed in C.R. Case No.56 of 2023 arising out of Order dated 27.06.2023 of the Learned GRF, Balasore passed in C.C. Case No.144 of 2023.

2. The Learned Ombudsman-II while disposing of the C.R. Case No. 56 of 2023 has observed as follows:

“X x x x x, A new meter be installed in the premises of the petitioner and bills from May,2008 to till date of installation of new meter be revised on the basis of average of six consecutive billing after new meter is installed.

The Respondent is directed to act as per the above directions within 15 days from the date of receipt of letter of acceptance from the petitioner x x x.”

3. The Respondent-Licensee submits that in compliance with the order of the Learned Ombudsman-II passed in in C.R. Case No.56 of 2023, the Respondent-Licensee has intimated the Petitioner-Consumer for installation of a new meter in her premises, but she does not allow the team of the Respondent-Licensee to enter into the premises. Therefore, the Respondent-Licensee is unable to implement the said order of the Learned Ombudsman-II.

4. Heard the parties at length in the virtual mode. During the hearing, the Petitioner through the Authorized Representative intimated that the Petitioner is not aggregable for installation of the proposed new meter in lieu of the new BPL meter provided by the Government.
5. Considering the above submissions of the parties, the matter is remanded to the Learned Ombudsman-II, Bhubaneswar to examine the workability of the installation of meter in terms of the order dated 09.01.2024 in the premises of the Petitioner-Consumer within the guidelines of the OERC (Conditions of Supply) Code, 2019 and to dispose the matter within a period of one month. Parties to cooperate.
6. With the above observation, the case is disposed of. The Registry is directed to send a copy of this order to the office of the Learned Ombudsman-II along with the copy of the Petition forthwith.

Sd/-
(S. K. Ray Mohapatra)
Member

Sd/-
(G. Mohapatra)
Officiating Chairperson