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**Case No. 21/2020**

The E.E (Elect.), CED, Jobra, Cuttack ..... Respondent

**For Respondent:** Nobody is present.

*“The complaint petition is allowed. The Opposite Party (Respondent herein) has complied the order of the learned GRF, Cuttack and revised the electricity bill of the consumer (Petitioner herein) crediting an amount of Rs.20, 496/- to his account.*

*The petitioner is advised to replace a suitable matching capacity transformer in place of 250 KVA transformers within three months in consultation with the Opposite party/respondent herein as per observation made by the Forum in C.R. Case No.84 of 2019. The case is disposed of accordingly.”*

2. Due to Covid pandemic situation the Commission had decided to hear the matter through Video Conferencing in the Virtual Court on 25.08.2020. Accordingly the parties had been intimated.
3. The authorized representative of the petitioner submits that the respondent has revised the electricity bill after deducting the house lock period from 04/2019 to 07/2019. An amount of Rs. 20,496/- for the period from 04/2019 to 07/2019 has been deducted from the bill and the said amount has been credited to the account of the consumer. Further he states that the respondent has served a revised bill dated 31.12.2019 crediting the aforesaid amount. He further prays to the Commission to drop the present case since he wants to approach the Authorized Officer of TPCODL for redressal of his grievance as per Regulation 200(i) of supply code.
4. During hearing, nobody is present on behalf of the respondent. The respondent has prayed for adjournment of the case on the ground of closure of his office due to Covid-19 through an application. As per the submission of the petitioner, it is observed that the order of Ombudsman-I has been complied. The petitioner also wants the present case be dropped.
5. Prayer of the petitioner to drop the case is allowed as the respondent has complied the order of the Ombudsman-I passed in C.R. Case No. 84/2019.
6. Accordingly, the case is closed.

Sd/  
**(G. Mohapatra)**  
**Member**

Sd/  
**(S. K. Parhi)**  
**Member**

Sd/  
**(U. N. Behera)**  
**Chairperson**