

**ORISSA ELECTRICITY REGULATORY COMMISSION
BIDYUT NIYAMAK BHAWAN
UNIT-VIII, BHUBANESWAR - 751 012**

Present : Shri B.K. Das, Chairperson
Shri K.C. Badu, Member
Shri B.K. Misra, Member

Case No. 32/2011

Shri Manbhanjan Behera Petitioner
Vrs.
SDO, (Elect), Balangir. Respondent

In the matter of: Application u/s 142 of the Electricity Act, 2003.

ORDER

Date of Hearing : 13.09.2011

Date of Order: 15.09.2011

Shri R. N. Mishra, SDO (Elect.), No.-1, Sub-Division, Bolangir and Shri Manabhanjan Behera are present.

2. The petitioner has filed the present case u/s 142 of the Electricity Act, 2003 for taking action against the respondent for non-compliance of the direction/order dated 16.09.2010 of the Ombudsman-II, passed in case No. OM-II-W-12 of 2010, wherein the Ombudsman-II had directed the respondent to act as per Regulations 59 of the OERC Distribution (Condition of Supply) Code, 2004.
3. The Commission in its interim order dt. 25.05.2011 had directed the respondent to put a check meter (Static meter) in series with the petitioner's main meter and compare the reading between the main meter and check meter for 7 days and thereafter looking into the consumption pattern of check meter vis-à-vis the main meter, revise the energy bill accordingly.
4. The petitioner submitted that though as per the direction of the Commission, the respondent has installed the check meter on 27.07.2011, but he is not satisfied with the meter reading of the main meter which is a "Secure" make meter. He submitted that the present "Secure" make meter

is also required to be changed as the same is running fast. And the exact energy consumption is not properly recorded in the meter.

5. The respondent, during hearing filed a written submission stating that, as per the order dt. 20.05.2011 of the Commission, two new tested meters of “Palmohan” made was installed as check meter by the side of the main meter of the consumer and it was found that the main meter of the consumer of “Secure” make is found to be correct.
6. Heard the parties. It appears that the grievance of the consumer has already been redressed by the respondent. The consumer grievance appears to be based on perception that, the “Secure” make meter invariably run fast and do not give accurate figure of consumption. This is not a fact; hence the case is dropped. In case the applicant is a regular paying customer and no arrear is outstanding, as opined by the licensee representative during the hearing, the licensee may consider to replace the consumer’s “Secure” meter with the “Palmohan” meter to make “Palmohan” meter as main meter and “Secure” meter as check meter. If there is any further grievance of the consumer, he may approach the concerned GRF afresh. We also further make it clear that non-payment of electricity dues in time under one plea or the other that this meter is not good or Ok should be firmly dealt with in accordance with the Distribution Code,2004.
7. Accordingly the case is disposed of.

Sd/-
(B.K. Misra)
Member

Sd/-
(K.C. Badu)
Member

Sd/-
(B. K. Das)
Chairperson