

**ODISHA ELECTRICITY REGULATORY COMMISSION**  
**BIDYUT NIYAMAK BHAVAN**  
**UNIT-VIII, BHUBANESWAR – 751 012**  
**Tel. No. 2396117, 2393097, FAX : 2393306**  
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**No.DIR(T)-330/08/3687**

**Dtd.5.07.2012**

**To**

The Chief Executive Officer,  
CESU, 2<sup>nd</sup> Floor, IDCO Tower,  
Bhubaneswar

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The Managing Director,  
NESCO, At/Po: Januganj,  
Dist: Balasore.

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The Managing Director,  
WESCO, At/Po: Burla,  
Dist: Sambalpur.

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The Managing Director,  
SOUTHCO, At/Po: Courtpetta,  
Dist: Berhempur.

**Sub: Preparation of bill by DISCOMs for the unbilled amount of the Domestic consumers pertaining to FY 2011-12.**

**Ref: This Office Lr. No. DIR(T)-330/08/3528 dtd. 22.06.2012**

Sir,

With reference to the letter on the subject indicated above, your attention on the following para graphs of the Minutes of meeting held on 07.06.2012 is drawn for prompt action at your end.

*“In the meeting, the Commission wanted to know the status of billing to consumer for the unbilled amount pertaining to FY 2011-12 in view of the disposal of Writ Petition by Hon’ble High Court. In reply all the DISCOMs agreed to bill the same from 1<sup>st</sup> August, 2012, so that by end of FY 2012-13, the unbilled amount shall be collected.*

*The Commission also wanted to know the quantum of special rebate in respect of consumers consuming power from 50 to 100 units, each DISCOM is likely to receive from State Govt. through GRIDCO. The DISCOMs gave a tentative figure to the Commission as mentioned below:*

**(Rs. Cr.)**

<i>CESU</i>	<i>45.60</i>
<i>NESCO</i>	<i>35.51</i>
<i>WESCO</i>	<i>39.72</i>
<i>SOUTHCO</i>	<i>25.78</i>
<b><i>Total</i></b>	<b><i>146.61</i></b>

*The Commission directed all the DISCOMs to file the realistic figure based on actuals with the Commission.”*

In pursuance to the above direction, the Commission now fix the modality for collection of arrears by DISCOMs from consumers and give the following directions.

1. The total unbilled amount pertaining to the financial year 2011-12 of the consumer shall be billed and the same may be recovered in 8 equal installments starting from August, 2012 till end of financial year 2012-13 i.e. March, 2013.
2. The DISCOMs in their monthly bill to the domestic consumers prepared as per the RST order of the Commission, shall add a separate item as State Govt. cash assistance to the domestic consumers called “Special Govt. Rebate” at a rate of Rs.1.50/Kwh for consumption above 50 units/month upto 100 units/month subject to a maximum of Rs.75.00/month. (This special rebate shall be in addition to the normal rebate which otherwise a consumer is eligible as per the RST order of the Commission.)
3. The “Special Rebate” shall be allowed to such consumers who pay their current bill within the due date of the bill like that of availing the normal rebate. The current bill is defined as the bill for the consumption of the subject month.
4. In order to avail the ‘Special Rebate’, the consumer has to first clear his current bill in full and in case he has any grievance, the issue of revision of bill can be settled separately and any revision made, subsequently shall be adjusted in the future bill. DISCOMs shall take expeditious action of any grievance of the consumer through its Complaint Handling Procedure and GRF mechanism.
5. All the DISCOMs are directed to give information to the Commission on the amount of subvention due to Special Rebate to be received from State Govt. based on actual billing to the consumer.
6. The Commission will review the matter in October, 2012 to take stock of the situation relating to arrear billing, subvention claimed by DISCOMs and net billing amount to be recovered from the consumer.

Yours faithfully,

Sd/-  
**SECRETARY I/C.**

**Copy to:** The CMD, GRIDCO, Janpath, Bhubaneswar for information.